

City of Mount Vernon

Division of Water & Wastewater

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Mount Vernon

<http://www.mtvernonoh.gov>

Freeze Credit Request Form

In the winter months, to help prevent water lines from freezing and causing damage back into the meters, the City of Mount Vernon offers Freeze Credits.

If you choose to allow your water to run in a small, thin stream during freezing conditions, we will credit your water usage back to your average consumption.

Note: The maximum credit allowed is 900 cubic feet per billing unit.

Customer Information

- **Account Number:** _____
- **Name:** _____
- **Service Address:** _____
- **Phone Number:** _____
- **Email Address:** _____

Program Participation

- **Start Date of Allowing Water to Drip:** _____

Acknowledgment

By signing below, I confirm that I have chosen to allow a small stream of water to run during freezing conditions to prevent pipe damage and request a Freeze Credit in accordance with the City of Mount Vernon's guidelines.

Customer Signature: _____

Date: _____

Please return to our office by April 15th